

**CRISISX: THE READINESS CONFERENCE**  
**TERMS & CONDITIONS OF TICKET PURCHASE**

1. Once payment is committed on this website or by other electronic or manual means (by credit card or invoice) tickets become non-refundable.
2. Early Bird prices will only be applied if payment is received in full no later than 5pm on the deadline date.
3. The conference can be cancelled at any time prior to 20 working days before the event date. This should be a consideration when booking any non-refundable travel.
4. Should the conference be cancelled for any reason beyond the control of DRUM Network Limited, a suitable alternative date will be found. Should a suitable alternative date not be found, the conference will be cancelled and a refund issued.
5. Delegates are responsible for their own travel and accommodation costs.
6. Purchasers may buy multiple tickets; however, each individual delegate (ticket holder) must then register online prior to two weeks before the event. More information on the registration process will be provided upon ticket purchase.
7. If a delegate is unable to attend, the ticket can be transferred to a substitute at no extra charge. Conference organisers must be made aware of this change ahead of the event.
8. DRUM Network Limited reserves the right to change the agenda and speaking line-up if required. For clarity, changes to the conference speaking line-up beyond the control of DRUM Network Limited will not invalidate a non-refundable ticket.
9. By purchasing tickets to the event, delegates understand the event is operated under Chatham House Rules. No posting on social media or media / press reporting will be allowed.
10. DRUM Network Limited can refuse entry to the event for any reason, including breach of any of the above conditions.

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